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Issues Building a Spreadsheet

Formula Issues

If you're having issues with one of your formulas, the following can help you identify the issue with your formula:

- **#DIV/0!:** Occurs when you try to divide a number by zero.
- **#NAME?:** Excel doesn't recognise the function name or a typo in the function name.
- **#REF!:** A reference in the formula is deleted or changed.
- **#VALUE!:** An invalid value is used in the formula, often due to incorrect data types.
- **#SPILL!:** A new error in Office 365, where a dynamic array formula attempts to output results into a cell that's already occupied

Data Import Issues

If you're facing problems whilst trying to import data, it could be due to one of the following:

- **File Size:** Excel can struggle with very large files, especially those with complex formulas or macros.
- **Data Matching:** Issues can arise when importing data from external sources if the data formats or structure don't match.
- **Translation:** Errors can occur when importing data that contains different languages or characters.
- **Values:** Inconsistent data types or values can lead to errors during import.
- **Missing Data:** Handling missing data appropriately during import is crucial to avoid errors.

Performance Issues

If you're having issues with Excel's performance, it could be due to one of the following:

- **Overperforming:** Excel can slow down when your computer is overperforming. To help this, close any tabs or unused apps that might be open. Sometimes restarting your computer can also help.
- **Large Files:** Excel can slow down when dealing with large spreadsheets, especially if they contain numerous formulas or calculations. If possible try breaking down your spreadsheet into multiple spreadsheets.

- **Complex Formulas:** Complex or volatile formulas can impact performance. If possible, try breaking down your spreadsheet into multiple spreadsheets.
- **Excessive Formatting:** Using too much formatting, especially conditional formatting, can slow down calculations. If possible, try to remove and unnecessary formatting or try breaking down your spreadsheet into multiple spreadsheets.

Contact Us

If your issue persists, please contact us via the support section on our website and we will be able to assist you further



Collaboration Issues

Overwriting

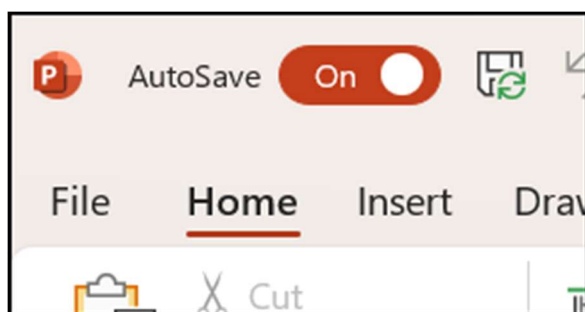
Inconsistent versions or unintentional overwrites can occur when multiple users are making changes simultaneously. Best practice is to communicate with colleagues if you are about to make significant changes to the file to ensure your changes are not overwritten.

Check Network Connection

A slow or unstable internet connection can delay the synchronization of changes between users, ensure everyone accessing the document has a stable and reliable network connection.

Autosave

Ensure everyone accessing the document has 'Autosave' enabled. This feature can be found in the top left corner of the screen.



Refresh

Refreshing the workbook by closing and reopening the spreadsheet can sometimes solve sharing issues.

Update Excel

Ensure Excel is updated to the latest version on all users' computers. To do this, go to:

File>Account>Update Options>Update Now

Contact Us

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